

QUALITY FOR OUR COMPANY

QUALITY POLICY

CERTIFIED QUALITY

The certification of Micron and Durox's quality management systems is only the starting point for us to offer a service of excellence. Micron and Durox's quality management systems are ISO 9001 certified. Micron has also achieved IATF 16949 certification to serve the automotive sector.

SPECIALIZATION AND KNOW-HOW

Our choice has always been to specialize in technical surface treatments applied to precision mechanics, particularly in electroless nickel plating and anodizing. Our legacy knowledge base is composed of our treatment processes, all of which designed, developed, and constantly refined in-house. This focus has allowed us to supply state-of-the-art surface treatments that meet and exceed customer requirements.

CUSTOMER SERVICE

We understand that the service we supply extends far beyond the treatment process. We therefore seek to develop a relationship as both a supplier and partner. Thanks to our experience and a state-of-the-art R&D laboratory, we support the customer throughout the design process, from the base material to the choice of the most suitable surface treatment.

HIGHLY ADVANCED PLANT

Every year we allocate substantial investments to updating of our production plant and machinery and our internal company systems. This makes it possible to guarantee high quality standards, fast treatment turnaround, even for high volumes, safe workplaces for people and respect for the environment.

GOALS

- TO EARN THE TRUST OF OUR CUSTOMERS AND WORK IN PARTNERSHIP BY SUPPLYING TREATMENTS THAT ARE FINED TUNED TO MATCH THEIR TECHNICAL REQUIREMENTS AND WITH RELIABLE DELIVERY TIMES
- TO PROMOTE THE COMPETENCE AND AWARENESS OF PERSONNEL BY MEANS OF CONTINUOUS TRAINING AND KNOWLEDGE-SHARING IN A COLLABORATIVE WORKSPACE
- TO KEEP PLANTS, EQUIPMENT AND THE COMPANY MANAGEMENT SYSTEM UP TO DATE WITH THE STATE OF THE ART IN ORDER TO ENSURE QUALITY, HEALTH AND SAFETY OF WORKERS AND MAXIMUM RESPECT FOR THE ENVIRONMENT